

THE SHOPPER SUCCESS INDEX (SSI)

The SSI is a diagnostic tool that enables us to assess whether the brand's predisposition to buy and in-store performance are in balance (recall Path-to-Purchase fundamentals).

By recalibrating the index on a semi-annual or annual basis, we can decide where to put our emphasis for each brand in each of our key customers for next year.

The SSI is calculated by determining the ratio of on-the-shelf market share to claimed "Purchase Intent" among consumers when not in the store.

